

# **Wholesale Charges Household and Non-household 2024/25**



**Bournemouth  
Water**

## BOURNEMOUTH WATER WHOLESALE CHARGES 2024/25

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## **CHARGING POLICY**

Published below is a schedule of Bournemouth Water's wholesale charges for the provision of water and services. They come into effect on 1 April 2024.

In addition, for continuity and ease of reference for licensees, we have separately published our wholesale charges in the 'standard schedule' format previously required by Ofwat.

'Licensee' is the holder of a water supply licence and/or a sewerage licence granted by the Water Services Regulation Authority (Ofwat) under section 17A and/or under section 17BA of the Water Industry Act 1991.

Charges are set in accordance with revenue control limits determined by Ofwat. To comply with Condition E of our licence to operate, charges must not show undue preference to, or discriminate against, any class of person.

## FIRST SCHEDULE

Wholesale non-household unmeasured water supply charges 2024/25

<b>Water Supply Charges</b>	<b>£ Per annum</b>
Standing charge	4.08
Rateable value charge per £ of rateable value	0.5988
Churches, chapels and places of worship	60.65
Unmetered watering points	63.08
Unmetered swimming pools	46.15

### Assessed charges non-households

<b>Band</b>	<b>Assumed volume</b>
Band 1	20m <sup>3</sup> per employee
Band 2	50m <sup>3</sup> per employee
Band 3	100m <sup>3</sup> per employee
Band 4	200m <sup>3</sup> per employee
Band 5	By inspection per employee

<b>Charge</b>	<b>£</b>
Per cubic metre	1.1042
Standing charge	4.08

Examples of business types for each band:

Band 1    Retail, accountants, legal services, doctors.

Band 2    Dentists, hairdressers, schools.

Band 3    Hotels, nightclubs, licensed bars, restaurants, cafes.

Band 4    Public houses, sport and recreation facilities, photographic processing.

Band 5    Laundries, concrete production, brewing.

Please note this list is not exhaustive.

## SECOND SCHEDULE

Wholesale non-household measured water supply charges 2024/25

<b>m<sup>3</sup> pa</b>	<b>Charge per m<sup>3</sup> (£)</b>	<b>Fixed charge per annum (£)</b>
0-500	1.1042	4.08
>500 – 750	1.1042	4.08
>750 – 2,000	1.1042	4.08
>2,000 – 4,000	1.1042	4.08
>4,000 – 5,000	1.1042	4.08
>5,000 – 10,000	1.1042	4.08
>10,000 – 50,000	1.0411	948.83
>50,000	0.8066	13,390.49

## THIRD SCHEDULE

### Wholesale household water supply charges 2024/25

Description of Charge	Costs of delivery, treatment charge 2024/25 (£)				
<b>Unmeasured Domestic Water Tariff</b>					
Fixed charge:	0.00				
Variable charge (per £ RV)	0.5988				
Unmetered swimming pools	42.07				
Unmetered sprinkler	59.00				
Assessed Charge					
One Person assessed charge (est use 69m <sup>3</sup> )	76.19				
Two Person assessed charge (est use 105m <sup>3</sup> )	115.94				
Three Person assessed charge (est use 120m <sup>3</sup> )	132.50				
Four Person assessed charge (est use 140m <sup>3</sup> )	154.58				
Five Person assessed charge (est use 150m <sup>3</sup> )	165.62				
Each additional occupant (est use 20m <sup>3</sup> )	22.08				
WaterCare Tariff Assessed Charge Band 1 : 2 : 3 : 4 : 5	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
One Person Assessed Charge (est use 69m <sup>3</sup> )	38.10	57.14	64.76	19.05	11.43
Two Person Assessed Charge (est use 105m <sup>3</sup> )	57.97	86.96	98.55	28.99	17.39
Three person Assessed Charge (est use 120m <sup>3</sup> )	66.25	99.38	112.63	33.13	19.88
Four Person Assessed Charge (est use 140m <sup>3</sup> )	77.29	115.94	131.39	38.65	23.19
Five Person Assessed Charge (est use 150m <sup>3</sup> )	82.81	124.22	140.78	41.41	24.84
Each additional occupant (est use 20m <sup>3</sup> )	11.04	16.56	18.77	5.52	3.31
<b>Measured Domestic Water Tariff</b>					
Fixed charge (Meter size): up to and incl. 22mm	0.00				
Volume charge (per cubic metre)	1.1042				
WaterCare Tariff (Fixed charge)					
WaterCare Band 1	0.00				
WaterCare Band 2	0.00				
WaterCare Band 3	0.00				
WaterCare Band 4	0.00				
WaterCare Band 5	0.00				
WaterCare Tariff Volume charge (per cubic metre)					
WaterCare Band 1	0.5521				
WaterCare Band 2	0.8281				
WaterCare Band 3	0.9385				
WaterCare Band 4	0.2761				
WaterCare Band 5	0.1656				
WaterSure Tariff annual charge	118.68				

## **FOURTH SCHEDULE**

### **Special Agreement Wholesale Charges 2024/25**

The Water Industry Act 1991 allows water and sewerage undertakers to enter in to a special agreement instead of charging in accordance with a charges schedule. This agreement specifies the charges for supplies of water and sewerage services to business premises. These charges may be different to those laid out in the charges schedule.

There are a number of non-household whole sale consumers where wholesale charges are charged under a special agreement, generally at a discount to the standard wholesale charge. A summary of these agreements is published on our website, [bournemouthwater.co.uk](http://bournemouthwater.co.uk).

## FIFTH SCHEDULE

Non-primary charges 2024/25

Description of charge	£
<b>Disconnection and Reconnection</b>	
Reconnection charge inside normal working hours	83.50
Reconnection charge outside normal working hours	125.00
Reconnection charge (not at company stoptap)	At cost
Disconnection at customer's request	No charge
Emergency disconnection	No charge
Disconnection for non-payment at retailer's request	83.50
Disconnection for breach of water fitting regulations	At cost
Disconnection otherwise than at boundary stopcock	At cost
Abortive visit charge (disconnection)	30.00
<b>Miscellaneous</b>	
Miscellaneous work within normal working hours – cost per hour	45.00
Miscellaneous work outside normal working hours – cost per hour	70.00
Leakage detection advice – cost per hour where chargeable	By quotation
SMS data loggers per annum	By quotation
Pressure recording using a data logger	By quotation
Data logging and analysis for high consumption	By quotation
Missed appointments by retailer or customer (inside working hours)	45.00
Missed appointments by retailer or customer (outside of working hours)	70.00
Unmetered animal drinking trough	63.08
Water quality testing	By quotation
Water supplied through a portable standpipe	1.1042 per m <sup>3</sup>
Portable standpipe hire arranged through nominated contractor and subject to their terms and hire rates	Contractor rates
We may charge for C1 Verification of supply processes	23.00
Site visit required to confirm supply arrangements or meter details	111.00
Provision of fire hydrants	By quotation
Water fittings regulations inspections	At cost
Increase or decrease capacity of supply (non-household only)	By quotation
Standby charges	By quotation
Building Water: A temporary site supply that is used for construction purposes. It includes all water used for construction except that water provided to a household property where this is taken past the external stop tap. Any water used at household premise taken past the external stop tap will be subject to a 'pre-occupation volumetric charge'.	1.1042 per m <sup>3</sup>
Pre-occupation: A supply connected during construction which is intended for the purposes of providing a service to a Household premises that is not yet occupied, and that is not a building water supply.	1.1042 per m <sup>3</sup>
Hospitalisation charge – Unmetered Household customers water only fixed annual	Waiver of RV element of charge
<b>Meters and related charges</b>	
Household meter testing (results in spec)	88.50
Non Household meter testing (results in spec) <22mm	88.50
Non Household meter testing (results in spec) 23mm-42mm	115.00
Non Household meter testing (results in spec) <43mm	172.00



Meter installation/exchange/relocation	By quotation
Site survey to determine viability of meter exchange (retailer request)	52.00
Meter reading service for retailers	By quotation
Abortive visit charge for metering services	30.00
<b>Damage to apparatus</b>	
Where Bournemouth Water incurs costs in relation to repairing damage to our apparatus, for example our network or meters, as a result of an act or omission by a retailer or its agents or sub-contractors, the company will charge the retailer an amount equal to the total cost of the work involved in repairing or replacing the damaged apparatus.	At cost

## Searches

Searches are available from the suppliers of wastewater services.

## Value Added Tax

All charges contained in this Charges Schedule are exclusive of Value Added Tax (VAT) unless stated.

This section is a description of the VAT liability of charges and is subject to changes in VAT registration and rates of VAT.

The supply of water from the wholesaler to a retailer is subject to VAT at the standard rate. Measured and unmeasured sewerage and sewage disposal charges and trade effluent charges from the wholesaler to a retailer are subject to VAT at the zero rate.

## Engineering and construction services

Charges for engineering and construction services, excluding infrastructure charges, are subject to VAT at the standard rate, unless they relate to new construction of dwellings (in which case they are zero rated).

Infrastructure charges are outside the scope of VAT. Charges in respect of construction services/civil engineering services supplied in the course of certain residential conversions, or in the course of renovating certain buildings that have been empty for two or more years, may be taxed at a reduced rate, but only where the work is done wholly within the immediate site of the development.

## **PROGRESSIVE CHARGE TRIALS**

### **BOURNEMOUTH WATER NON-HOUSEHOLD PROGRESSIVE CHARGE TRIALS**

This appendix sets out the charges we will apply, should we decide to introduce progressive charges in 2024/25. The charges included in this scheme may be introduced within the 2024/25 charging year.

Including these charges within this Scheme allows us to introduce these charges but does not oblige us to introduce these charges.

The alternative tariffs that we may trial with metered non-household customers include:

1. Seasonal Charges, with a summer winter differential of 1.5 (as set out in our indicative charges scheme, published in October 2023)
2. Seasonal Charges, with a summer winter differential of 3

We expect NHH retailers to support the operation of tariff trials.

- We will work with NHH Retailers to ensure that our selection of participants is robust and unbiased, using objective criteria to select trial cohorts.
- NHH Retailers will need to ensure that customers selected to participate in any trial pay charges according to the charges set out in the appropriate schedule.

We will work with NHH retailers to provide them with guidance on the approach we are taking with HH customers so that a common approach can be adopted, should NHH retailers believe this to be appropriate.

To ensure that the trials are unbiased and represent our NHH customer population, opt out requests will not be considered.

## 1. Seasonal charges, with a summer winter differential of 1.5x

We may ask NHH retailers to designate identified premises within the Bournemouth Water area as being subject to metered charges on a seasonal tariff trial.

For customers in designated premises, the seasonal tariff will replace the standard tariff:

m3 pa	Fixed charge per annum (£)	Charge per m3 (£)
0-750	4.08	1.1042
>750 – 2,000	4.08	1.1042
>2,000 – 4,000	4.08	1.1042
>4,000 – 5,000	4.08	1.1042
>5,000 – 10,000	4.08	1.1042
>10,000 – 50,000	948.83	1.0411
>50,000	13,390.49	0.8066

Seasonal tariffs will be payable for any premises designated by the NHH retailer until further notice.

- The 'winter' period will apply between 1 October and 31 March of the Charging Year.
- The 'summer' period will apply between 1 April and 30 September of each Charging Year.
- During the 'summer' period, the volumetric rate payable will be 1.5 times higher than the 'winter' rate.

Charges will be set according to the seasonal metered tariff for any premises designated for the period of the trial:

*Schedule NHHSC1 – Seasonal metered charges*

<b>m3 pa</b>	<b>Fixed charge per annum (£)</b>	<b>Winter (low) variable charge</b>	<b>Summer (high) variable charge</b>
0-750	4.08	0.8780	1.3170
>750 – 2,000	4.08	0.8780	1.3170
>2,000 – 4,000	4.08	0.8780	1.3170
>4,000 – 5,000	4.08	0.8780	1.3170
>5,000 – 10,000	4.08	0.8780	1.3170
>10,000 – 50,000	948.83	0.8278	1.2417
>50,000	13,390.49	0.6413	0.9620

Wholesale Charges based on seasonal tariffs will be payable for any premises designated for the period of the trial.

To demonstrate how this charge works in practice, an example is shown below:

**Customer A** uses 500 m3 annually.

- Consumption is low and evenly spread throughout the year. For customer **A**, the NHH retailer will be charged a fixed charge of £4.08 (based on band) and a volumetric charge (over the year) of:
  - Fixed charge + ((winter rate x volume) + (summer rate x volume))
  - £4.08 + ((£0.8780 x 250m3) + (£1.3170 x 250m3))
  - £4.08 + (£219.50 + £329.25)
  - £4.08 + **£548.75**
  
- Were Customer **A** to use 200m3 in winter and 300m3 in summer, the NHH retailer would be charged:
  - Fixed charge + ((winter rate x volume) + (summer rate x volume))
  - £4.08 + ((£0.8780 x 200m3) + (£1.3170 x 300m3))
  - £4.08 + (£175.60 + £395.10)
  - £4.08 + **£570.70**
  
- Were Customer **A** to use 300m3 in winter and 200m3 in summer, the NHH retailer would be charged:

- Fixed charge + ((winter rate x volume) + (summer rate x volume))
  - £4.08 + ((£0.8780 x 300m3) + (£1.3170 x 200m3))
  - £4.08 + (£263.40 + £263.40)
  - £4.08 + **£526.80**
- Were Customer **A** on the standard tariff, the NHH retailer would be charged:
- Fixed charge + (standard rate x volume)
  - £4.08 + ((£1.1042 x 500 m3)
  - £4.08 + **£552.10**

These hypothetical examples show that the seasonal charge means that customers will need to be more water efficient in the summer period, if they want to reduce the charges levied by the NHH retailer.

## 2. Seasonal charges, with a summer winter differential of 3x

We may ask NHH retailers to designate identified premises within the Bournemouth Water area as being subject to metered charges on a seasonal tariff trial.

For customers in designated premises, the seasonal tariff will replace the standard tariff:

m3 pa	Fixed charge per annum (£)	Charge per m3 (£)
0-750	4.08	1.1042
>750 – 2,000	4.08	1.1042
>2,000 – 4,000	4.08	1.1042
>4,000 – 5,000	4.08	1.1042
>5,000 – 10,000	4.08	1.1042
>10,000 – 50,000	948.83	1.0411
>50,000	13,390.49	0.8066

Seasonal tariffs will be payable for any premises designated by the NHH retailer until further notice.

- The 'winter' period will apply between 1 October and 31 March of the Charging Year.
- The 'summer' period will apply between 1 April and 30 September of each Charging Year.
- During the 'summer' period, the volumetric rate payable will be 3 times higher than the 'winter' rate.

Charges will be set according to the seasonal metered tariff for any premises designated for the period of the trial:

*Schedule NHHSC3 – Seasonal metered charges*

<b>m3 pa</b>	<b>Fixed charge per annum (£)</b>	<b>Winter (low) variable charge</b>	<b>Summer (high) variable charge</b>
0-750	4.08	0.5437	1.6311
>750 – 2,000	4.08	0.5437	1.6311
>2,000 – 4,000	4.08	0.5437	1.6311
>4,000 – 5,000	4.08	0.5437	1.6311
>5,000 – 10,000	4.08	0.5437	1.6311
>10,000 – 50,000	948.83	0.5127	1.5381
>50,000	13,390.49	0.3972	1.1916

Wholesale Charges based on seasonal tariffs will be payable for any premises designated for the period of the trial.

To demonstrate how this charge works in practice, an example is shown below:

**Customer B** uses 500 m3 annually.

- Consumption is low and evenly spread throughout the year. For customer **B**, the NHH retailer will be charged a fixed charge of £4.08 (based on band) and a volumetric charge (over the year) of:
  - Fixed charge + ((winter rate x volume) + (summer rate x volume))
  - £4.08 + ((£0.5437 x 250m3) + (£1.6311 x 250m3))
  - £4.08 + (£135.93 + £407.78)
  - £4.08 + **£543.71**
  
- Were Customer **B** to use 200m3 in winter and 300m3 in summer, the NHH retailer would be charged:
  - Fixed charge + ((winter rate x volume) + (summer rate x volume))
  - £4.08 + ((0.5437 x 200m3) + (£1.6311 x 300m3))
  - £4.08 + (£108.74 + £489.33)
  - £4.08 + **£598.07**
  
- Were Customer **B** to use 300m3 in winter and 200m3 in summer, the NHH retailer would be charged:

- Fixed charge + ((winter rate x volume) + (summer rate x volume))
  - £4.08 + ((£0.5437 x 300m3) + (£1.6311 x 200m3))
  - £4.08 + (£163.11 + £326.22)
  - £4.08 + **£489.33**
- Were Customer **B** on the standard tariff, the NHH retailer would be charged:
    - Fixed charge + (standard rate x volume)
    - £4.08 + ((£1.1042 x 500 m3)
    - £4.08 + **£552.10**

These hypothetical examples show that the seasonal charge means that customers will need to be more water efficient in the summer period, if they want to reduce the charges levied by the NHH retailer.