

**Wholesale Charges  
Household and Non-household  
2019/20**



**Bournemouth  
Water**

## **BOURNEMOUTH WATER WHOLESALE CHARGES 2019/20**

This is a revised version of the Bournemouth Water Wholesale Charges 2019/20 issued to correct the calculated assessed charges for households (Third Schedule).

### Contents

<b>CHARGING POLICY .....</b>	<b>3</b>
<b>FIRST SCHEDULE.....</b>	<b>4</b>
Wholesale non-household unmeasured water supply charges 2019/20.....	4
Assessed charges non-households .....	4
<b>SECOND SCHEDULE .....</b>	<b>5</b>
Wholesale non-household measured water supply charges 2019/20.....	5
<b>THIRD SCHEDULE .....</b>	<b>6</b>
Wholesale household water supply charges 2019/20.....	6
<b>FOURTH SCHEDULE .....</b>	<b>7</b>
Special Agreement Wholesale Charges 2019/20 .....	7
<b>FIFTH SCHEDULE.....</b>	<b>8</b>
Non-primary charges 2019/20.....	8

## **CHARGING POLICY**

Published below is a schedule of Bournemouth Water's wholesale charges for the provision of water and services. They come into effect on 1 April 2019.

In addition, for continuity and ease of reference for licensees, we have separately published our wholesale charges in the 'standard schedule' format previously required by Ofwat.

'Licensee' is the holder of a water supply licence and/or a sewerage licence granted by the Water Services Regulation Authority (Ofwat) under section 17A and/or under section 17BA of the Water Industry Act 1991.

Charges are set in accordance with revenue control limits determined by Ofwat. To comply with Condition E of our licence to operate, charges must not show undue preference to, or discriminate against, any class of person.

## FIRST SCHEDULE

Wholesale non-household unmeasured water supply charges 2019/20

<b>Water Supply Charges</b>	<b>£ Per annum</b>
Standing charge	2.50
Rateable value charge per £ of rateable value	0.6881
Churches, chapels and places of worship	54.00
Unmetered watering points	54.00
Unmetered swimming pools	40.20

Assessed charges non-households

<b>Band</b>	<b>Assumed volume</b>
Band 1	20m <sup>3</sup> per employee
Band 2	50m <sup>3</sup> per employee
Band 3	100m <sup>3</sup> per employee
Band 4	200m <sup>3</sup> per employee
Band 5	By inspection per employee

<b>Charge</b>	<b>£</b>
Per cubic metre	1.0810
Standing charge	0.90

Examples of business types for each band:

Band 1    Retail, accountants, legal services, doctors.

Band 2    Dentists, hairdressers, schools.

Band 3    Hotels, nightclubs, licensed bars, restaurants, cafes.

Band 4    Public houses, sport and recreation facilities, photographic processing.

Band 5    Laundries, concrete production, brewing.

Please note this list is not exhaustive.

## SECOND SCHEDULE

Wholesale non-household measured water supply charges 2019/20

<b>m<sup>3</sup> pa</b>	<b>Charge per m<sup>3</sup> (£)</b>	<b>Fixed charge per annum (£)</b>
0-750	1.0810	0.90
>750 – 2,000	1.0810	6.80
>2,000 – 4,000	1.0810	15.16
>4,000 – 5,000	1.0810	23.87
>5,000 – 10,000	1.0810	38.09
>10,000 – 50,000	1.0192	904.94
>50,000	0.7897	11,959.05

## THIRD SCHEDULE

### Wholesale household water supply charges 2019/20

Description of Charge	Costs of delivery, treatment charge 2019/20 (£)		
<b>Unmeasured Domestic Water Tariff</b>			
Fixed charge:	00.00		
Variable charge (per £ RV)	0.6881		
Unmetered swimming pools	36.72		
Unmetered sprinkler	51.50		
Assessed Charge <sup>1</sup>			
One Person assessed charge (est use 60m <sup>3</sup> )	64.86		
Two Person assessed charge (est use 110m <sup>3</sup> )	118.91		
Three Person assessed charge (est use 150m <sup>3</sup> )	162.15		
Four Person assessed charge (est use 180m <sup>3</sup> )	194.58		
Five Person assessed charge (est use 200m <sup>3</sup> )	216.20		
Each additional occupant (est use 20m <sup>3</sup> )	21.62		
WaterCare Tariff Assessed Charge Band 1 : 2 : 3	<u>1</u>	<u>2</u>	<u>3</u>
One Person Assessed Charge (est use 60m <sup>3</sup> )	32.43	48.65	55.13
Two Person Assessed Charge (est use 110m <sup>3</sup> )	59.46	89.18	101.07
Three person Assessed Charge (est use 150m <sup>3</sup> )	81.08	121.61	137.83
Four Person Assessed Charge (est use 180m <sup>3</sup> )	97.29	145.94	165.39
Five Person Assessed Charge (est use 200m <sup>3</sup> )	108.10	162.15	183.77
Each additional occupant (est use 20m <sup>3</sup> )	10.81	16.22	18.38
<b>Measured Domestic Water Tariff</b>			
Fixed charge (Meter size):			
up to and incl. 22mm	00.00		
Volume charge (per cubic metre)	1.0810		
WaterCare Tariff (Fixed charge)			
WaterCare Band 1	0.00		
WaterCare Band 2	0.00		
WaterCare Band 3	0.00		
WaterCare Tariff Volume charge (per cubic metre)			
WaterCare Band 1	0.5405		
WaterCare Band 2	0.8108		
WaterCare Band 3	0.9189		
WaterSure Tariff annual charge	118.04		

<sup>1</sup> Corrected 1 February 2019

## **FOURTH SCHEDULE**

### Special Agreement Wholesale Charges 2019/20

The Water Industry Act 1991 allows water and sewerage undertakers to enter in to a special agreement instead of charging in accordance with a charges schedule. This agreement specifies the charges for supplies of water and sewerage services to business premises. These charges may be different to those laid out in the charges schedule.

There are a number of non-household whole sale consumers where wholesale charges are charged under a special agreement, generally at a discount to the standard wholesale charge. A summary of these agreements is published on our website, [bournemouthwater.co.uk](http://bournemouthwater.co.uk).

## FIFTH SCHEDULE

### Non-primary charges 2019/20

Description of charge	£
<b>Environmental Information Reporting</b>	
Environmental Information Reporting	Quotation issued where necessary
Environmental Information Reporting charge per staff hour	25.00
Photocopying / printing – black and white A4 (per sheet)	0.085
Photocopying / printing – black and white A3 (per sheet)	0.17
Photocopying / printing – colour A4 (per sheet)	0.85
Photocopying / printing – colour A3 (per sheet)	1.70
Where more than 40 sheets provided – time charge per hour (1 hour minimum)	12.50
Postage charge	At cost
<b>Disconnection and Reconnection</b>	
Reconnection charge inside normal working hours	62.50
Reconnection charge outside normal working hours	92.50
Reconnection following change of ownership charge only outside normal working hours	92.50
Disconnection at customer's request inside normal working hours	No charge
Disconnection at customer's request outside normal working hours	92.50
Emergency disconnection	No charge
Disconnection for non payment at retailer's request inside normal working hours	62.50
Disconnection for non payment at retailer's request outside normal working hours	92.50
Disconnection for breach of water fitting regulations	At cost
Disconnection otherwise than at boundary stopcock	At cost
<b>Miscellaneous</b>	
Miscellaneous work within normal working hours – cost per hour	56.00
Miscellaneous work outside normal working hours – cost per hour	84.50
Leakage detection advice – cost per hour where chargeable	62.50
SMS data loggers per annum	By quotation
Pressure recording using a data logger	68.00
Data logging and analysis for high consumption	68.00
Missed appointments by retailer or customer (no charge for first)	29.50
Unmetered animal drinking trough	49.50 each
Water quality testing	By quotation
Hire of water bowser (per week or part week)	181.50
Water bowser refill visits	90.50
Tanker	By quotation
Supplies made under Bournemouth Water supervision (non-permanent meter)	Prevailing staff and volume rates
Water supplied through a portable standpipe	1.0810 per m <sup>3</sup>
Portable standpipe hire arranged through nominated contractor and subject to their terms and hire rates	Contractor rates
We may charge for C1 Verification of supply processes	20.50
Site visit required to confirm supply arrangements or meter details	100.00

Provision of fire hydrants	By quotation
Water fittings regulations inspections	62.50
Increase or decrease capacity of supply (non-household only)	By quotation
Standby charges	By quotation
Building Water: A temporary site supply that is used for construction purposes. It includes all water used for construction except that water provided to a household property where this is taken past the external stop tap. Any water used at household premise taken past the external stop tap will be subject to a 'pre-occupation volumetric charge'.	1.0810 per m <sup>3</sup>
Pre-occupation: A supply connected during construction which is intended for the purposes of providing a service to a Household premises that is not yet occupied, and that is not a building water supply.	1.0810 per m <sup>3</sup>
Section 53 electricity distribution company occupation (on 50% of RV or other percentage as agreed)	Annual charge of £2.5966 in the £ on 50% or other % as agreed
Hospitalisation charge – Unmetered Household customers water only fixed annual	Discretionary waiver or RV element of charge
<b>Meters and related charges</b>	
Household meter testing (results in spec)	By quotation (maximum: 70.00)
Non Household meter testing (results in spec) 15/20mm	By quotation (maximum: 70.00)
Non Household meter testing (results in spec) 25mmi above	By quotation
Meter installation/exchange/relocation	By quotation based on meter charges below
AMR meters – above ground up to 20mm	87.0
AMR meters – above ground 25/28mm (1")	120.50
AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5")	147.50
AMR meters – above ground 50/54 and 65mm (2" and 2.5")	184.50
AMR meters – above ground 75/80mm (3")	205.00
AMR meters – above ground 100mm (4")	226.00
AMR meters – above ground 125 and 150mm (5" and 6")	246.00
AMR meters – above ground >150mm (>6")	264.00
Non AMR meters – above ground up to 20mm	51.00
Non AMR meters – above ground 25/28mm (1")	71.00

Non AMR meters – above ground 30/32/35 and 40/42mm (1.25" and 1.5")	87.00
Non AMR meters – above ground 50/54 and 65mm (2" and 2.5")	108.50
Non AMR meters – above ground 75/80mm (3")	119.50
Non AMR meters – above ground 100mm (4")	132.50
Non AMR meters – above ground 125 and 150mm (5" and 6")	144.50
Non AMR meters – above ground >150mm (>6")	155.00
AMR Exchange above ground meter (retailer request) up to 20mm	194.00
AMR Exchange above ground meter (retailer request) 25/28mm (1")	194.00
AMR Exchange above ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	194.00
AMR Exchange above ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	194.00
AMR Exchange above ground meter (retailer request) 75/80mm (3")	194.00
AMR Exchange above ground meter (retailer request) 100mm (4")	194.00
AMR Exchange above ground meter (retailer request) 125 and 150mm (5" and 6")	194.00
AMR Exchange above ground meter (retailer request) >150mm (>6")	194.00
Non AMR Exchange above ground meter (retailer request) up to 20mm	166.50
Non AMR Exchange above ground meter (retailer request) 25/28mm (1")	166.50
Non AMR Exchange above ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	166.50
Non AMR Exchange above ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	166.50
Non AMR Exchange above ground meter (retailer request) 75/80 mm(3")	166.50
Non AMR Exchange above ground meter (retailer request) 100mm (4")	166.50
Non AMR Exchange above ground meter (retailer request) 125 and 150mm (5" and 6")	166.50
Non AMR Exchange above ground meter (retailer request) >150mm	166.50

(>6")	
AMR replace below ground meter (retailer request) up to 20mm	67.00
AMR replace below ground meter (retailer request) 25/28mm (1")	67.00
AMR replace below ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	67.00
AMR replace below ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	67.00
AMR replace below ground meter (retailer request) 75/80mm (3")	67.00
AMR replace below ground meter (retailer request) 100mm (4")	67.00
AMR replace below ground meter (retailer request) 125 and 150mm (5" and 6")	67.00
AMR replace below ground meter (retailer request) >150mm (>6")	67.00
Non AMR replace below ground meter (retailer request) up to 20mm	39.00
Non AMR replace below ground meter (retailer request) 25/28mm (1")	39.00
Non AMR replace below ground meter (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	39.00
Non AMR replace below ground meter (retailer request) 50/54 and 65mm (2" and 2.5")	39.00
Non AMR replace below ground meter (retailer request) 75/80mm (3")	39.00
Non AMR replace below ground meter (retailer request) 100mm (4")	39.00
Non AMR replace below ground meter (retailer request) 125 and 150mm (5" and 6")	39.00
Non AMR replace below ground meter (retailer request) >150mm (>6")	39.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) up to 20mm	266.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 25/28mm (1")	266.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	266.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 50/54 and 65mm (2" and 2.5")	266.00

AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 75/80mm (3")	266.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 100mm (4")	266.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 125 and 150mm (5" and 6")	266.00
AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) >150mm (>6")	266.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) up to 20mm	231.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 25/28mm (1")	231.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 30/32/35 and 40/42mm (1.25" and 1.5")	231.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 50/54 and 65mm (2" and 2.5")	231.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 75/80mm (3")	231.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 100mm (4")	231.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) 125 and 150mm (5" and 6")	231.00
Non AMR replace below ground meter + dig up and rebuild verge or footway (retailer request) >150mm (>6")	231.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm	356.50
AMR below ground EBCO and MTM (except surfaced road) 25/28mm (1")	391.50
AMR below ground EBCO and MTM (except surfaced road) 30/32/35 and 40/42mm (1.25" and 1.4")	417.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 50/54 and 65mm (2" and 2.5")	454.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 75/80mm (3")	475.00
AMR below ground EBCO and MTM (except surfaced road) up to 20mm	495.50

100mm (4")	
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 125 and 150mm (5" and 6")	515.50
AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4") >150mm (>6")	534.50
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm	322.50
Non AMR below ground EBCO and MTM (except surfaced road) 25/28mm (1")	356.50
Non AMR below ground EBCO and MTM (except surfaced road) 30/32/35 and 40/42mm (1.25" and 1.4")	383.00
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 50/54 and 65mm (2" and 2.5")	420.00
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 75/80mm (3")	440.00
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4")	460.00
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 125 and 150mm (5" and 6")	481.50
Non AMR below ground EBCO and MTM (except surfaced road) up to 20mm 100mm (4") >150mm (>6")	499.50
AMR / Non AMR - surfaced roads	By quotation
Site survey to determine viability of meter exchange (retailer request)	At cost
Meter reading service for retailers	By quotation
<b>Damage to apparatus</b>	
Where Bournemouth Water incurs costs in relation to repairing damage to our apparatus, for example our network or meters, as a result of an act or omission by a retailer or its agents or sub-contractors, the company will charge the retailer an amount equal to the total cost of the work involved in repairing or replacing the damaged apparatus.	At cost

## Searches

Searches are available from the suppliers of wastewater services.

## Value Added Tax

All charges contained in this Charges Schedule are exclusive of Value Added Tax (VAT) unless stated.

This section is a description of the VAT liability of charges and is subject to changes in VAT registration and rates of VAT.

The supply of water from the wholesaler to a retailer is subject to VAT at the standard rate. Measured and unmeasured sewerage and sewage disposal charges and trade effluent charges from the wholesaler to a retailer are subject to VAT at the zero rate.

### **Engineering and construction services**

Charges for engineering and construction services, excluding infrastructure charges, are subject to VAT at the standard rate, unless they relate to new construction of dwellings (in which case they are zero rated).

Infrastructure charges are outside the scope of VAT. Charges in respect of construction services/civil engineering services supplied in the course of certain residential conversions, or in the course of renovating certain buildings that have been empty for two or more years, may be taxed at a reduced rate, but only where the work is done wholly within the immediate site of the development.