

Instruction to your Bank or Building Society to pay by Direct Debit – If you do not have a water meter

 You can set up a Direct Debit quickly and easily on line at www.sembcorpbw.co.uk/waystopay

Originators Identification No. **9 8 5 7 8 1**

Name and full postal address of your Bank/Building Society

The Manager Bank PLC

Post Code

Name of Account holder(s)

Bank/Building Society Account Number

Branch Sort Code Number –
from the top right hand corner of your cheque

(Account) Reference Number
(Please copy from your bill)

Instruction to your Bank/Building Society

Please pay Sembcorp Bournemouth Water Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Sembcorp Bournemouth Water and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

Sembcorp Bournemouth Water

and **CUSTOMER OFFICIAL USE ONLY.**

This is not part of the instruction to your Bank or Building Society.

Please choose how often you wish to pay and tick one box only.

(In the first year this may vary depending on when we can set up your instructions.)

One yearly payment in April

2 payments in April and October

6 payments in April, May, June, October, November and December

10 payments each year commencing in April (If set up after 22nd March, there will be fewer than 10 payments in the first year.)

Please indicate if you would like payments collected on the 1st, 8th, 15th or 22nd of each month.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1	8	15	22

Account holder(s): Forenames and Surname

Full Name

Full Name

Address

Post Code

Phone number

■ Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

The Direct Debit Guarantee – This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits



- If there are any changes to the amount, date or frequency of your Direct Debit Sembcorp Bournemouth Water will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Sembcorp Bournemouth Water to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Sembcorp Bournemouth Water or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Sembcorp Bournemouth Water asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

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12 monthly instalments payable on or immediately after the 1st, 8th, 15th or 22nd of each month

Number of people in the property

This information will be used to estimate your budget payment plan more accurately.

Payment following receipt of your account

Please indicate if you would like payments collected on the 1st, 8th, 15th or 22nd of each month.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1	8	15	22

Account holder(s): Forenames and Surname

Full Name

Full Name

Address

Post Code

Phone number

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